

Telephone Banking

All Share Account Extensions
now have 4-Digit Suffixes

Savings
Account
Example



Prefix Account Type Additional Accounts

Your New Account Types are
viewable in Digital Banking

Authenticate

MEMBER NUMBER & LAST 4 OF SSN
ARE NOW REQUIRED

Option To Set Up PIN

(first time log in)

MEMBERS WILL ONLY HAVE ACCESS
TO MENU OPTIONS RELATED TO
THEIR ACCOUNT TYPES

Savings

- 1 Balance
- 2 Withdrawals
- 3 Deposits
- 4 Transfer Funds To THIS Account
- 5 Transfer Funds FROM This Account
- 6 Dividend Information
- 9 Return To Menu

Credit Cards

Transfer to 855 441 7703

More Options

- 1 Locations & Hours (refers to website)
- 2 Lost/Stolen Card (representative)
- 3 Certificate Rates (refers to website)
- 4 Order Checks (representative)
- 5 Change PIN
- 6 Setup Preferences
- # Repeat Menu
- 9 Return To Menu

Main
Menu

1

2

3

4

5

6

0

Checking

- 1 Balance
- 2 Withdrawals
- 3 Deposits
- 4 Transfer Funds To THIS Account
- 5 Transfer Funds FROM This Account
- 6 Request A Check
- 7 More Options
 - 1 Stop Payment (representative)
 - 2 Check Search
 - 3 Interest Information
- 9 Return To Menu

Loans

- 1 Loan Information
- 2 Payoff Information
- 3 Make A Payment
- 9 Return To Menu

Certificate or IRA

- 1 Balance
- 2 Dividends
- 3 Maturity Date
- 9 Return To Menu

Representative