

Rev. 9/24

FACTS

WHAT DOES XCEL FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives members the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social security number and income
- Account balances and payment history
- Credit history and credit scores

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons XCEL Federal Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does XCEL Federal Credit Union share?	Can you limit this sharing?
For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or to report to credit bureaus	Yes	No
For our marketing purposes – to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes – information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes – information about your creditworthiness	No	We don't share
For nonaffiliates to market to you	Yes	Yes

To limit our sharing

- Call 973.ASK.XCEL (973.275.9235) our menu will prompt you through your choice(s) or
- Visit us online: www.XCELfcu.org

Please note:

If you are a new member, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our member, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

Call 973.ASK.XCEL (973.275.9235) or go to www.XCELfcu.org

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What we do		
How does XCEL Federal Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We require our employees to protect the privacy of information about our members and of what medium is used to fulfill your request.	
How does XCEL Federal Credit	We collect your personal information, for example, when you	
Union collect my personal	open an account or deposit money	
information?	pay your bills or use your credit or debit card	
	apply for financing	
	We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.	
Why can't I limit all sharing?	Federal law gives you the right to limit only	
	 sharing for affiliates' everyday business purposes – information about your creditworthiness 	
	 affiliates from using your information to market to you 	
	sharing for nonaffiliates to market to you	
	State law and individual companies may give you additional rights to limit sharing.	
What happens when I limit	Your choices will apply to everyone on your account.	
sharing for an account I hold		
jointly with someone else?	*No SMS contact or opt-in information will be shared with any other parties.	

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. • XCEL Federal Credit Union has no affiliates.
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. • Nonaffiliates we share with can include marketing and insurance companies.
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. Our joint marketing partners include advertising/marketing agencies, credit card companies and insurance companies.

Other important information